

MY BENEFITS – FREQUENTLY ASKED QUESTIONS AND ANSWERS

(Updated 4/1/20)

What happens if I get COVID-19/Coronavirus?

Please don't report to work and let your terminal manager know right away. He will work with HR to place you on medical leave while you get well. You will be eligible for the Federal Coronavirus Sick pay. This leave provides you with your full average pay for two weeks. You will be required to fill out a simple form and provide documentation that you are sick or have been asked to stay home due to symptoms or exposure. Deductions will come out of your pay just like a regular paycheck.

I have to be out of work for 2 weeks because my child's daycare is shutting down. What benefits am I eligible for while I am out?

You will be eligible for the Federal Coronavirus Family Medical Leave. This leave provides you with 2/3 of your average wage each week for up to 12 weeks. You will be required to fill out a simple form and provide documentation that your daycare is closed. Deductions will come out of your pay just like a regular paycheck.

What happens if I have to care for a family member with COVID-19/Coronavirus?

Please let your terminal manager know right away. He will work with HR to place you on medical leave while you care for your sick family member. You will be eligible for the Federal Coronavirus Leave pay. This leave provides you with 2/3 of your average pay for two weeks. You will be required to fill out a simple form and provide documentation that you are caring for a sick family member. Deductions will come out of your pay just like a regular paycheck.

What is our insurance carrier (Blue Cross Blue Shield of NC) doing to help employees during the Coronavirus outbreak?

- Any testing, telehealth and office visits related to COVID-19 will be paid at 100% without a copay.
- Blue Cross Blue Shield is allowing members to refill their prescriptions early and get a 90- day supply of medications at the pharmacy, rather than having to mail order them. Just have your Doctor write a prescription for a 90-day supply.
- They are also expanding Telehealth Coverage. Blue Cross Blue Shield is covering qualifying Telehealth Doctor Visits by phone the same as face to face visits by with their Doctor.

Will my insurance premiums be deducted from my PTO pay and matching Coronavirus pay?

Yes, taxes and your insurance benefits deductions will come out of the PTO and matching Corona Virus days, like your regular paycheck.

